



**Patient Information (Please Print)**

(First, Middle Initial, & Last)

Name: \_\_\_\_\_ Appointment Date: \_\_\_\_\_

Sex:  M  F SSN (Medicare Patients): \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_ Phone (H): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone (C): \_\_\_\_\_

Email: \_\_\_\_\_ Phone (W): \_\_\_\_\_

Preferred Method of Communication:  Home  Cell  Work  Email  Mail

Permission to Send Notification Via:  Text  Voicemail  Email

Primary Care Physician: \_\_\_\_\_ Phone: \_\_\_\_\_

Pharmacy: \_\_\_\_\_ Phone: \_\_\_\_\_

**Guarantor/Person Responsible for Payment (If different from Patient)**

(First, Middle Initial, & Last)

Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Address: \_\_\_\_\_ SSN: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Sex:  M  F

Relationship to Patient: \_\_\_\_\_ Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Phone: \_\_\_\_\_

**Insurance Information (Complete if policy holder is different than patient)**

**PRIMARY**

**SECONDARY**

Insurance Co: \_\_\_\_\_

Insurance Co: \_\_\_\_\_

Name of Insured: \_\_\_\_\_

Name of Insured: \_\_\_\_\_

Insured DOB: \_\_\_\_\_

Insured DOB: \_\_\_\_\_

Insured ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

Insured ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

**Patient Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

**Legal Information**

Emergency Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Legal Guardian or Healthcare Power of Attorney?  No  Yes If Yes, Name: \_\_\_\_\_

Permission to release information to: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

1) \_\_\_\_\_

2) \_\_\_\_\_

3) \_\_\_\_\_

**Office Policies Acknowledgements (Please read & sign)**

**NOTICE OF PRIVACY PRACTICES**

I acknowledge that I was provided a copy of the Notice of Privacy Practices and that I have read and understand the notice.

**APPOINTMENT CANCELLATION & NO SHOW POLICY**

If it is necessary to cancel my scheduled appointment I must contact the office within 24 hrs of the scheduled time. If I fail to call within the designated time period I will be charged a \$25.00 **NO SHOW** fee. After the 3<sup>rd</sup> No Show, I will be dismissed as a patient at Oldham County Foot & Ankle.

**PAYMENT POLICY**

INSURANCE: Every attempt will be made to bill your insurance for services rendered. If any portion of your claim has been denied for payment by your insurance company, we reserve the right to bill the patient/guarantor/responsible party for the charges not paid by the patient's insurance company. ALL charges incurred are the sole responsibility of the patient/guarantor/responsible party regardless of insurance coverage. Some insurances limit the number of procedures they will pay for in one visit. If your insurance is one of these, the patient/guarantor/responsible party will be billed for the non-covered procedures. If an insurance company has failed to pay a claim within 60 days of filing, the full amount will be charged to the patient/guarantor/responsible party.

ACCOUNT BALANCE: All account balances must be paid in full before patient can be seen for an additional scheduled visit. If you have an account balance due at your next appointment and are unable to pay, you will be asked to reschedule your visit until you can pay your balance in full. Any account balances older than 60 days old will be sent to a collections agency. Exception to this policy would be for those patients in a post-operative global period.

RETURNED CHECKS: All returned checks will result in a \$25.00 bounced check fee and patient/guarantor/responsible party will be changed to a "Cash or Credit Card" only status for payments.

REFUNDS: Payments resulting in an account credit are processed as follows. If a patient is still under our treatment the credit will be applied to their future appointments until all claims & treatment have been completed. For patients that have completed treatment refunds are processed on a monthly basis. Credits less than \$10.00 will be processed on a quarterly basis.

**TREATMENT OF STAFF/NO HARRASSMENT POLICY**

Patient care is of the upmost importance to us. So is the treatment of our staff. Any behavior we deem as mistreatment (i.e. condescending remarks, disrespect, impatience, demanding/rude/repeated phone calls) will not be tolerated and may result in a dismissal from our care. If you have an issue with a member of our staff, please contact the office manager.

\_\_\_\_\_  
**Patient/Legal Guardian/Authorized Representative Signature**

\_\_\_\_\_  
**Date**



# OLDHAM COUNTY FOOT & ANKLE

## BILLING AGREEMENT

**Patient Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

Due to the recent increase in high deductible plans, it is now the policy of Oldham County Foot & Ankle, PLLC to require either a Credit/Debit Card or HSA/Flexible Spending Card to be kept on file for all patients. All visits will first be charged to your designated insurance carrier/provider for services rendered by Oldham County Foot & Ankle.

If your claim comes back with a patient responsibility balance such as co-pays/coinsurance/deductibles you will receive a statement. You will have 15 days from the statement date to pay your balance in full. Any remaining balances will then be charged to the card kept on file. All cards will be stored electronically in our Payment Card Industry (PCI) Compliant & Cyber Security Insured system to protect and alleviate any worries you may have of a cyber-attack.

It is YOUR responsibility to notify us of any change to your insurance so that we can determine if there is any change in your benefits.

You, the Patient, by signing this agreement, agree to allow Oldham County Foot & Ankle, PLLC to utilize your Credit/Debit Card or HSA/Flexible Spending Card to pay all fees and costs due to Oldham County Foot & Ankle, PLLC at any time that money is owed after your primary insurance carrier has been billed or from amounts excluded from your insurance (i.e. NO SHOW fees). You further agree to allow Oldham County Foot & Ankle, PLLC to scan the Credit/Debit Card or HSA/Flexible Spending Card kept on file.

All account numbers and charges made by Oldham County Foot & Ankle, PLLC are generally confidential and are protected from disclosure except as provided by law.

Your signature indicates your understanding and compliance with this policy.

\_\_\_\_\_  
**PATIENT NAME (Print)**

\_\_\_\_\_  
**PATIENT SIGNATURE**

\_\_\_\_\_  
**GUARDIAN NAME**  
(If patient is under 18 years of age)

\_\_\_\_\_  
**GUARDIAN SIGNATURE**  
(If patient is under 18 years of age)

**Date:** \_\_\_\_\_

**Name on Card:** \_\_\_\_\_ **Type of Card (VISA/MC/DISC/AMEX):** \_\_\_\_\_

**Last Four Digits on Card:** \_\_\_\_\_ **Card Expiration Date:** \_\_\_\_\_

## PATIENT MEDICAL HISTORY

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Appointment Date: \_\_\_\_\_

### Please List All Prior Surgeries and/or Hospitalizations:

<u>Surgeries</u>	<u>Date</u>	<u>Hospitalization</u>	<u>Date</u>
1) _____	_____	1) _____	_____
2) _____	_____	2) _____	_____
3) _____	_____	3) _____	_____
4) _____	_____	4) _____	_____
5) _____	_____	5) _____	_____
6) _____	_____	6) _____	_____
7) _____	_____	7) _____	_____
8) _____	_____	8) _____	_____

### Have You Ever Had Any of the Following? (Please All That Apply)

- |  |  |   |  |
|--|--|---|--|
| <input type="checkbox"/> Diabetes              | <input type="checkbox"/> Liver Disease         | <input type="checkbox"/> Open Sores           | <input type="checkbox"/> Back Trouble        |
| <input type="checkbox"/> Neuropathy            | <input type="checkbox"/> Hepatitis, Type _____ | <input type="checkbox"/> Cancer               | <input type="checkbox"/> Fibromyalgia        |
| <input type="checkbox"/> Kidney Disease        | <input type="checkbox"/> HIV+/AIDS             | <input type="checkbox"/> Anemia               | <input type="checkbox"/> Migraine Headaches  |
| <input type="checkbox"/> Abnormal Bleeding     | <input type="checkbox"/> Stomach Ulcers        | <input type="checkbox"/> Asthma               | <input type="checkbox"/> Thyroid Disease     |
| <input type="checkbox"/> Stroke                | <input type="checkbox"/> Acid Reflux           | <input type="checkbox"/> Bronchitis/Emphysema | <input type="checkbox"/> Skin Disorder       |
| <input type="checkbox"/> Heart Attack          | <input type="checkbox"/> Arthritis             | <input type="checkbox"/> Sleep Apnea          | <input type="checkbox"/> Bladder Infections  |
| <input type="checkbox"/> Heart Disease/Failure | <input type="checkbox"/> Gout                  | <input type="checkbox"/> Pneumonia            | <input type="checkbox"/> Polio               |
| <input type="checkbox"/> High Blood Pressure   | <input type="checkbox"/> Mitral Valve Prolapse | <input type="checkbox"/> Tuberculosis         | <input type="checkbox"/> Rheumatic Fever     |
| <input type="checkbox"/> Low Blood Pressure    | <input type="checkbox"/> Blood Clots           | <input type="checkbox"/> Blood Transfusion    | <input type="checkbox"/> Sickle Cell Disease |

Other Conditions: \_\_\_\_\_

### Family History (Please All That Apply)

- |                                   |  |   |  |
|-----------------------------------|--|---|--|
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Coronary Artery Disease | <input type="checkbox"/> High Blood Pressure  | <input type="checkbox"/> Stroke          |
| <input type="checkbox"/> Cancer   | <input type="checkbox"/> Heart Disease           | <input type="checkbox"/> Rheumatoid Arthritis | <input type="checkbox"/> Thyroid Disease |

Other Conditions: \_\_\_\_\_

### Social History (Please All That Apply)

<u>Marital Status</u>	<u>Use of Alcohol</u>	<u>Use of Tobacco</u>	<u>Use of Recreational Drugs</u>
<input type="checkbox"/> Single	<input type="checkbox"/> Never	<input type="checkbox"/> Never	<input type="checkbox"/> Never
<input type="checkbox"/> Married	<input type="checkbox"/> No Longer Use	<input type="checkbox"/> Smoke	<input type="checkbox"/> Quit
<input type="checkbox"/> Partnered	<input type="checkbox"/> History of Alcohol Abuse	How many packs/day? _____	How long ago? _____
<input type="checkbox"/> Separated	<u>Current use-type:</u>	For how many years? _____	<u>Current use-type:</u>
<input type="checkbox"/> Divorced	<input type="checkbox"/> Rare	<input type="checkbox"/> Quit	<input type="checkbox"/> Rare
<input type="checkbox"/> Widowed	<input type="checkbox"/> Occasional	How long ago? _____	<input type="checkbox"/> Occasional
	<input type="checkbox"/> Moderate		<input type="checkbox"/> Moderate
	<input type="checkbox"/> Daily		<input type="checkbox"/> Daily

Height: \_\_\_\_\_ Foot \_\_\_\_\_ Inches

Weight: \_\_\_\_\_ lbs

Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_

How much are you on your feet at work?     10%     25%     50%     75%     100%

Do others depend upon you for their care?     Children     Pet(s)     Elderly or Disabled Family Member

Exercise:     Never     Rare     Weekly     Daily    Type: \_\_\_\_\_

**PATIENT MEDICAL HISTORY**

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Appointment Date: \_\_\_\_\_

**Current Problem**

What specific problem brings you to our office today? \_\_\_\_\_

Where is the pain/problem located? (Please mark on the pictures below)

**LEFT FOOT**

**RIGHT FOOT**



TOP OF FOOT



BOTTOM OF FOOT



BOTTOM OF FOOT



TOP OF FOOT



INSIDE OF FOOT



OUTSIDE OF FOOT



OUTSIDE OF FOOT



INSIDE OF FOOT

Shoe Size: \_\_\_\_\_ Width: \_\_\_\_\_ How long ago did this problem first start? \_\_\_\_\_ Days/Wks/Mos/Yrs

Did your pain or problem:  Begin All of a Sudden  Gradually Develop Over Time

How would you describe your pain?  No pain  Sharp  Dull  Aching  Burning  Radiating  
 Itching  Stabbing  Other \_\_\_\_\_

How would you rate your pain on a scale from 0 to 10? (Please Circle)

(No Pain) 0 1 2 3 4 5 6 7 8 9 10 (Worst Pain Possible)

Since the time your pain or problem began, has it:  Stayed The Same  Become Worse  Improved

What makes your pain or problem feel worse?  Walking  Standing  Daily activities  Resting  
 Dress shoes  High heels  Flat shoes  Any closed toe shoe  Running  Other \_\_\_\_\_

What makes your pain feel better? \_\_\_\_\_

What treatments have you had for this problem? \_\_\_\_\_

How has this problem affected your lifestyle or ability to work? \_\_\_\_\_

Was this problem cause by an injury?  Yes (Describe) \_\_\_\_\_  No

If YES, was it a work-related injury?  Yes  No

**PATIENT MEDICAL HISTORY**

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Appointment Date: \_\_\_\_\_

**Allergies?**

- None Known
- Iodine
- Latex
- Shellfish
- Tape
- Anesthesia \_\_\_\_\_
- Foods \_\_\_\_\_
- Medications \_\_\_\_\_
- Other \_\_\_\_\_

**Please List All Medications You Are Currently Taking  
(Include Prescriptions, Over-The-Counter Medicine, and Herbal Supplements)**

<u>Name</u>	<u>Dose</u>	<u>How often do you take?</u>
1) _____	_____	_____
2) _____	_____	_____
3) _____	_____	_____
4) _____	_____	_____
5) _____	_____	_____
6) _____	_____	_____
7) _____	_____	_____
8) _____	_____	_____
9) _____	_____	_____
10) _____	_____	_____

Have you previously been a patient of Dr. Pedersen in the last 3 years?  Yes  No

How did you hear about us?  Facebook  Internet Search  Newspaper Ad  Other \_\_\_\_\_

Dr. Referral \_\_\_\_\_  Friend/Family Member \_\_\_\_\_

To the best of my knowledge, I have answered the questions on this form accurately. I understand that providing incorrect information can be dangerous to my health. I understand that it is my responsibility to inform the doctor and office staff of any changes in my medical status.

\_\_\_\_\_  
**Patient/Legal Guardian/Authorized Representative Signature** \_\_\_\_\_  
**Date**

# NOTICE OF PRIVACY PRACTICES

## (PATIENT COPY)

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### **USES AND DISCLOSURES OF HEALTH INFORMATION:**

We will use and disclose your health information in order to treat you or to assist other health care providers in treating you. We will also use and disclose your health information in order to obtain payment for our services or to allow insurance companies to process insurance claims for services rendered to you by us or other health care providers. Finally, we may disclose your health information for certain limited operational activities such as quality assessment, licensing, accreditation and training of students.

### **USES AND DISCLOSURES BASED ON YOUR AUTHORIZATION:**

We will not use or disclose your health information without your written authorization.

### **USES AND DISCLOSURES NOT REQUIRING YOUR AUTHORIZATION:**

In the following circumstances, we may disclose your health information without your written authorization:

- To family members or close friends who are involved in your health care;
- For certain limited research purposes;
- For purposes of public health and safety;
- To government agencies for purposes of their audits, investigations and other oversight activities;
- To government authorities to prevent child abuse or domestic violence;
- To the FDA to report product defects or incidents;
- To law enforcement authorities to protect public safety or to assist in apprehending criminal offenders;
- When required by court orders, search warrants, subpoenas or as otherwise required by law.

### **PATIENT RIGHTS. AS OUR PATIENT, YOU HAVE THE FOLLOWING RIGHTS:**

- To have access or and/or a copy of your health information;
- To receive an accounting of certain disclosures we have made on your health information;
- To request restrictions as to how your health information is used or disclosed;
- To request that we communicate with you in confidence;
- To request that we amend your health information;
- To receive notice of our privacy practices.



# OFFICE POLICIES

## (PATIENT COPY)

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